

SOCIETY HONORS

2012





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Adobe

ADOBE® congratulates all the individuals and communities chosen for awards and honors during the 2012 STC Technical Communication Summit.

WELCOME



Welcome to the 2012 STC Honors Banquet. Tonight is a very special night. We gather to honor those who have really made a difference in our profession and our Society. These honors and awards represent an incredible amount of hard work from many dedicated professionals, without whom our world would be less bright.

We all look forward to this night of acknowledgement and celebration. Those who we honor tonight come from all parts of our profession, which is one of the things that makes this all so special—the diversity of our profession.

We thank them all for the contributions to the profession, for the hours of volunteer work that they do, and for making STC a better organization. Tonight we honor them, we appreciate them, and we hear their stories.

Our Honors Brochure salutes the best of our Society for their contributions and bestows upon them the rank of Fellow and Associate Fellow.

We honor the recipients of the President's Award, the Jay R. Gould teaching award, the Ken Rainey research award, and the Frank R. Smith award for outstanding journal article.

We celebrate those communities who have reached the level of Distinction or Excellence in the Community Achievement Awards. We highlight the innovations behind the Pacesetter Awards. And we reveal the communities that receive the prestigious Most Improved Community and Community of the Year Awards.

As you review the list of honorees, keep in mind these are the statesmen among us. Thank them for their contributions and urge them to continue their involvement as mentors to those who inherit their knowledge and wisdom.

A handwritten signature in black ink, appearing to read 'Hillary Hart'.

Hillary Hart
President, 2011–2012

FELLOWS

DJ Cline



CITATION: For your support and leadership of the Silicon Valley Chapter; always envisioning the bigger picture; transcending limits while exhibiting patience and stamina; and demonstrating your exceptional leadership skills to mentor, listen, encourage, and empower others.

DJ Cline is an award-winning photojournalist covering the origin and impact of emerging technology, business, and media around the world. He covers everything from artificial intelligence to venture capital. He was a director of the Silicon Valley Engineering Council, SVForum Media Fellow, charter member of the Long Now Foundation, and now STC Fellow. As president of the STC Silicon Valley Chapter, he improved its online presence in social media and restored its financial health to the point it could help STC as a whole survive. His warmth, enthusiasm, and good humor enable individuals with divergent opinions to communicate and find mutually agreeable solutions to problems. DJ is a leader and visionary who has attracted new members, introduced technological innovations to the chapter, and won for STC the recognition of Engineering Professional Organization by the Silicon Valley Engineering Council, conveying value on all technical communicators as well as the profession.

Charles Fisher



CITATION: For your lifetime commitment to the field of technical communication and your invaluable contribution to the effort to design and implement a certification program for the Certified Professional Technical Communicator™ credential.

Charles Fisher is a founding board member and treasurer with the STC Certification Commission. He has been an STC member since 1989, and he became an Associate Fellow in 2003. His STC service includes chapter leadership team member for the Washington, DC Chapter, competition judge and manager, and conference manager for STC annual conferences. He has over 20 years of experience as a technical communicator and manager in the software development industry. In addition, he has taught technical and business writing courses at George Mason University, Virginia Tech, and other universities. He holds an MA in professional writing and an MS in technology management, and he earned his Project Management Professional certification in March 2012. Charles was recently involved in developing submission and evaluation criteria for the Certified Professional Technical Communicator™ credential. He currently works as a technical business analyst with Meridium, Inc., in Roanoke, VA.

Helen M. Grady



CITATION: For your contributions to improve professional communication instruction and research; your ability to mentor students as an advisor and friend; and your contributions to the body of knowledge for both technical communication and engineering communication.

Helen M. Grady has been active in the field of technical communication for over 30 years, as both a practitioner and educator. She began her career as an analytical chemist, then served as senior technical editor and publications manager at Northrop before joining the technical communication faculty of the Mercer University School of Engineering in 1991.

Helen has served as department chair, director of the MS in technical communication management, and associate professor. She has excelled as a teacher, advisor, and mentor to student technical communicators and engineers. She has also been instrumental in incorporating technical communication into the engineering curriculum and has enriched her colleagues' teaching by helping them adopt innovative teaching methods.

Her commitment to excellence in teaching technical communication has been recognized by STC (Jay Gould Award), Mercer University (2004 Vulcan Award for Teaching Excellence), the State of Georgia (Governor's Teaching Fellow), and her students (STC Student Chapter Continuing Excellence in Teaching Award).

Jeff Haas



CITATION: For innovative thinking, dedication to serving STC in many roles, and for your passion for sharing your knowledge with others in the field.

Jeff Haas is an innovative technical communicator who is always pushing the envelope by incorporating new authoring tools and work methodologies on his user assistance projects. Whether starting his own business or challenging a Fortune 500 company from within, he brings an entrepreneurial spirit to all of his assignments, like the year he spent in Hong Kong providing technical writing services to the HSBC Bank. Jeff led the Atlanta Chapter to the prestigious Chapter Achievement Award as president, received the Distinguished Chapter Service Award, and served as a judge multiple times for the STC International Competition. He's won numerous awards from STC, including two International Awards of Merit, one Atlanta Chapter Best of Show, and thirteen other local chapter awards. In his spare time, Jeff has published over 30 short stories, with his first professionally published story in *Baen's Universe* receiving an Honorable Mention in The Year's Best Science Fiction Collection.

FELLOWS

Deborah Lockwood



CITATION: For your outstanding service to the Rocky Mountain Chapter, your continued dedication mentoring technical communicators, and your exemplary contributions to the community through your professional and educational activities.

In a career spanning over two decades, Deborah Lockwood has been a tireless proponent of the technical communication field and a devoted mentor. Whether mentoring students or professionals, Deb consistently promotes the profession's best practices while sharing information and collaborating on innovative communications solutions.

Over several years, Deb has served STC in many leadership positions, including chapter vice president, president, immediate past president, and treasurer, and helped with several initiatives, among them the STC Rocky Mountain Chapter's (RMC) newsletter, website, and mentoring committee. Her articles have appeared in STC's *Intercom* magazine and in the STC RMC's online newsletter, *Technicalities*.

As a lead documentation writer at CSG Systems International, Inc., in Denver, CO, Deb helped to establish style and process standards. She constantly finds opportunities to lead other communicators by her example. Deb has presented at STC conferences on topics related to processes she helped to develop at CSGI.

Michael Markley



CITATION: For your long-term commitment to the profession of technical communication and for your leadership of the Management SIG during a time of great transformation in the Society.

Michael Markley serves as managing director for Aquent Studios, a professional services firm, and manages a large team of technical communicators throughout the United States and India. Prior to joining Aquent, he worked at Micron Technology and Lionbridge in multiple content development and management roles. Michael holds a bachelor of science degree in communication from University of Idaho and a master of arts in technical communication from Boise State University, where he currently serves as an adjunct instructor of technical communication. He has served as STC chapter president, SIG manager, publication competition judge, and conference speaker. He lives in Boise, ID, with his wife, Beth, and sons, Jack and Colin, and he actively volunteers for several organizations, including Meridian United Methodist Church, Boise Metro Chamber of Commerce, and Rotary International.

Patricia Moell



CITATION: For excellence in the field of technical editing, for leading and mentoring technical editors throughout your career, and for demonstrating the value of technical editing.

Patricia Moell is a manager of the technical editing department at SAS Institute in Cary, NC. She has over 20 years' experience as a technical editor, including 12 years as a manager. She has been a member of STC for over 20 years. She served as co-manager of the STC Technical Editing SIG for two years, founding the Diane Feldman undergraduate and graduate scholarship program for the SIG. She is a member of the STC Carolina Chapter and has presented at the STC annual conference on several occasions. She is the recipient of the STC Carolina Chapter's Distinguished Chapter Service Award and of the Frank R. Smith Outstanding Journal Article Award for "Technical Editing as Quality Assurance: Adding Value to Content." She was named an STC Associate Fellow in 2009.

Lisa Pappas



CITATION: For your technical expertise and passionate commitment to universal accessibility; your dedicated work, technical contributions, and leadership of the AccessAbility SIG; and demonstrating how a technical communicator should contribute as an advocate, mentor, and technical innovator.

Lisa Pappas is currently a customer experience tester in SAS Enterprise Excellence Center. While in SAS research and development, she led SAS's accessibility initiative, developing strategies to assess and improve conformance of SAS products to international standards for accessibility. Before joining SAS, Lisa's career in the software industry included engineering project management, Web design and development, and technical communication of various genres.

She has authored several papers, articles, and scholarly chapters on accessibility, information architecture, and Web usability. She was a contributing editor on the W3C Web Accessibility Initiative—Accessible Rich Internet Application (WAI-ARIA) specification. A native of North Carolina, Lisa earned her master of science in technical communication from North Carolina State University, with a thesis on socio-linguistics. She is an advocate of public education and volunteers with a charter high school and animal rescue organization.

ASSOCIATE FELLOWS

Bernard Aschwanden



CITATION: For your outstanding contributions to all levels of STC as a leader, educator, and mentor, and for your inspiration, enthusiasm, and creativity in the field of technical communication.

Since 1992, Bernard Aschwanden has excelled in technical communication as a trainer, courseware developer, team leader, manager, and business owner. As founder of Publishing Smarter, Bernard works with organizations to create, manage, and distribute content based on technical communication best practices. He is a professor with both Seneca and Humber colleges, sitting on their advisory boards, and helping drive curriculum development.

He has written much about publishing and is an active partner with key developers of technical communications tools. He presents across Europe and North America, and is consistently recognized as a top-rated speaker.

Bernard joined STC in 1997 and is active at local, regional, and Society levels as a presenter, educator, and leader. He has led several certificate courses for the Society. He is past president of the Toronto Chapter and is now ready to face new STC challenges, having been elected this year to the Board of Directors.

Pamela Estes Brewer



CITATION: For passionately supporting communication between those who practice and those who teach in the field of technical communication, and for promoting global communication to students of technical writing.

Pamela Estes Brewer, PhD, is committed to supporting communication between those who practice and those who teach in the field of technical communication. She is an expert in international virtual team communication, working with and researching virtual teams globally. Most recently, she has signed a contract with IEEE Press/Wiley to write a book on the topic of international virtual teams (part of the upcoming Professional Engineering Communication series).

She is a graduate of Texas Tech University and currently teaches at Appalachian State University. She has also worked as a technical communicator for such companies as Mead Data Central (now LexisNexis) and Cincom Systems.

Dr. Brewer is a senior member of STC and manager of the Academic Special Interest Group. She is also a member of the IEEE Professional Communication Society, the Council for Programs in Technical and Scientific Communication, and the Association of Teachers of Technical Writing.

ASSOCIATE FELLOWS

Ann Grove



CITATION: For your unwavering support of the Society, the industry, and the individual through your passion to instruct, coach, and connect communicators pursuing enhanced careers.

Ann Grove is president of and lead consultant for Logical Writing Solutions, Inc., a Pennsylvania consulting firm she founded 12 years ago. Ann considers herself a communicator for the full software project lifecycle. Under Ann's leadership, Logical provides a breadth of services, including compliance assistance, business analysis, technical writing, marketing, instructional design, and training. Ann holds a bachelor of arts degree from Bloomsburg University, with a focus on journalism.

Ann is a senior member of STC, and is a chapter member in New York, Philadelphia, and Palm Beaches. Her STC activities include having served as past president of the former Susquehanna Valley Chapter. She is a proud sponsor for this year's Summit Music Jam.

Ann is a member of the International Association of Privacy Professionals and is co-chair of a regional technology committee that is closely engaged in Pennsylvania's efforts to develop standards for the electronic exchange of health information.

John Kohl



CITATION: For enhancing the international facet of STC by defining and championing global English guidelines and for continuing to advocate and raise the profile of effective technical communication through original research and presentations.

John Kohl is the author of *The Global English Style Guide: Writing Clear, Translatable Documentation for a Global Market* (2008, SAS Press). He has worked at SAS Institute in Cary, NC, as a technical writer, technical editor, and linguistic engineer since 1992. As a linguistic engineer, John customizes and supports tools and processes that help make technical documentation more consistent, easier to translate, and easier for non-native speakers of English to understand. John has a BA in German and an MA in teaching English as a second language. He also completed three years of doctoral study in communication and rhetoric, focusing on international technical communication.

ASSOCIATE FELLOWS

Nathaniel Lim



CITATION: For engaging STC members and nonmembers to become more involved in STC and its educational offerings while simultaneously exhibiting exemplary performance in your own career as a technical communication professional.

Nathaniel Lim has worked in technical communication for 22 years in the pharmaceutical/medical industry. He has designed case report forms for clinical trials and currently works for Elekta writing end-user documentation for oncology software. He also teaches forms development at UC Santa Cruz Extension. He has a BA in organizational studies (UC Davis) and a certificate in technical communication (De Anza College). At STC, Nathaniel speaks to first-timers at the Summit orientation, where a conference chair calls his presentation “contagious.” He has served on the Nominating Committee and Summit Program Advisory Committee; has been a competition judge at local, international, and Best of Show levels; published articles in *Intercom* and chapter newsletters; won technical writing and newsletter awards; and speaks on different technical communication topics. His outside interests include service to his church and leadership development for the Boy Scouts of America, where he is an Eagle Scout.

Janette Lynch



CITATION: For your long-term, unwavering commitment to the Society; for promoting the profession outside of North America; and for your enthusiasm and drive to revive and keep STC European chapters vibrant, viable, and valuable.

Janette Lynch has 20 years’ international experience in technical communication and holds an MS in technical communication management. Her career as a technical communicator began in Paris, where she attended the American University of Paris to study technical writing, and she has since lived and worked in several European and U.S. cities.

Janette has been a faithful member of STC for as long as she has been working in the profession. In 2008, she joined other volunteers to revive the TransAlpine Chapter covering Western Europe. Janette worked with the chapter to boost membership and to bring STC back to the forefront of technical communication in the member countries. In collaboration with the France Chapter, Janette and the TAC board instrumented the successful Content Strategy 2010 conference, which won the prestigious STC Pacesetter Award. Janette currently works as a senior technical writer and content strategist for an application security company in Boston.

ASSOCIATE FELLOWS

Lori Meyer



CITATION: For your outstanding, selfless service to the profession and the Society through innovative uses of Web technologies to maintain a virtual, enthusiastic presence in multiple geographically disbursed STC communities.

Born and raised in the Midwest, Lori Meyer has been an editor, writer, help author, and Web developer throughout her career. She has a BA degree in English from Buffalo State College and an MS degree in instructional technology from Rochester Institute of Technology.

Lori has been an active member of the Rochester Chapter, where she has served in many leadership roles. She is a virtual volunteer in five STC chapters, and is a co-manager of the Technical Editing SIG. She has also participated in Society initiatives, including the Membership and Community Affairs Committees.

Lori has received several STC awards, including an Award of Merit for the Rochester Chapter website and an Award of Excellence for a user manual. She has received the STC Distinguished Chapter Service award, as well as the Rochester Chapter's Barbara Knight Most Valuable Member Award and the Carl E. Klug President's Award.

Linda Enders Roberts



CITATION: For your continuing efforts in emphasizing the importance of accessible communications, your dedication to teaching in the classroom and the workplace, and your leadership and service to STC and other communities.

Dr. Linda Enders Roberts is a proud graduate of the University of Wisconsin at Madison and North Carolina State University. She has worked for the past 21 years as a corporate technical communicator, authoring award-winning manuals, case studies, websites, and various other types of traditional and multimedia documentation. She writes for STC's *Intercom* magazine, has presented at three STC Summits, and is a certified Project Management Professional. She lives in Durham, NC, with her husband and their yellow lab, Biscuit.

ASSOCIATE FELLOWS

Heather Sommerville



CITATION: For unflagging dedication to STC and as a model leader bringing honour to the profession. For generous contributions of time, expertise, common sense, tact, and good humour to revitalize and grow the Canada West Coast Chapter.

Heather Sommerville gained organizational and communication skills with a master's in library science at McGill University, then earned a business administration diploma and built a new career in technical communication.

Heather has led documentation teams, managed daunting concurrent projects, and taught technical writing to dozens of new writers. She now works for clients across North America and Europe, relishing the challenge of transforming confusion into clarity on projects that span accounting, solar energy, international trade, and snowshoeing.

As an STC chapter president, Heather increased membership by 38 percent. As programs co-chair, inheriting an empty event schedule, she helped bring in a series of renowned international and local speakers and keep the chapter alive. As volunteer coordinator, she enthusiastically recruits and mentors. As chapter director, competition judge, writer, editor, and role model, she inspires people to achieve excellence. Her calm, tactful leadership, clear thinking, and positive attitude have helped Canada West Coast thrive.

JAY R. GOULD AWARD

Jay R. Gould Award for Excellence in Teaching Technical Communication

The Jay R. Gould Award for Excellence in Teaching Technical Communication honors the distinguished teaching career of the late Professor Gould, whose academic mentorship guided many into the technical communication profession. To be eligible for the award, a nominee must have been a member of the Society for Technical Communication for at least 10 years and must have been involved in postsecondary education for at least 15 years.

Paul Anderson, Miami University



CITATION: For his well-known, reader-centered approach to teaching that has influenced countless technical communication students. His problem-solving model of learning has changed the way we create communications.

Paul Anderson is the Roger and Joyce L. Howe director of the Howe Center for Writing Excellence at Miami University in Oxford, OH, where he was the founding director of bachelor's and master's degree programs in technical and scientific communication. He joined STC as a student member in 1974, while a graduate student at the University of Washington. His textbook, *Technical Communication: A Reader-Centered Approach*, is in its seventh edition. A Fellow of STC and the Association of Teachers of Technical Writing, Anderson has won publication awards from STC and the National Council of Teachers of English. In the fall, he will become director of Writing Across the University at Elon University.

George Hayhoe, Mercer University



CITATION: For his unrestrained mentoring of hundreds of students, fellow teachers, and scholars. Through his editorial leadership and his encouraging attitude, he has changed the way we apply industry experience to classroom teaching.

George Hayhoe is professor of technical communication and director of the MS program in technical communication management at the Mercer University School of Engineering. An STC Fellow, he edited its journal, *Technical Communication*, from 1996–2008, and served on the Board of Directors from 1992–1996. He is also a senior member of the Institute of Electrical and Electronics Engineers and the IEEE Professional Communication Society, and is a past president of that society. He holds a PhD in English from the University of South Carolina. His professional interests include research in technical and professional communication, product and document usability, and the core competencies of professional and technical communicators.

KEN RAINEY AWARD

Ken Rainey Award for Excellence in Research

The Ken Rainey Award for Excellence in Research was established by STC in 2006 to celebrate and honor Professor Rainey's passion for research that results in improvements to technical communication, especially to practice. The goal of the award is to encourage quality and excellence in technical communication research by honoring those whose research studies have made an outstanding contribution to the field.

Ann Blakeslee



CITATION: For her leading-edge research on issues of audience, her exploration of connections between academia and industry, her contributions to training new generations of researchers in qualitative methods, and the clarity and power of her arguments for applying theory to practice.

Ann Blakeslee is professor of English and director of the University Writing Center and Writing Across the Curriculum at Eastern Michigan University. She earned her PhD in rhetoric in 1992 at Carnegie Mellon University. She has carried out extensive research on audience in technical and scientific communication, and published *Interacting with Audiences: Social Influences on the Production of Scientific Writing* in 2001 (Lawrence Erlbaum Associates). Along with her colleague, Cathy Fleischer, she published *Becoming a Writing Researcher* in 2007 (also with Lawrence Erlbaum), and she has studied and published articles and anthology chapters on research in the field of technical communication. She has published numerous studies on workplace writing and on preparing technical communication students for the workplace. She serves as a reviewer for numerous publications in the field and as treasurer for the Association of Teachers of Technical Writing (ATTW). She is also an ATTW Fellow.

Menno de Jong



CITATION: For his pioneering use of methods for formative analysis of audience response to public documents, his contribution to the training of a large number of scholars, and the significant impact of his work in expanding our understanding of best practice in the field.

Menno de Jong is a full professor of technical and professional communication at the University of Twente (The Netherlands). As the director of the University of Twente's bachelor and master programs in communication studies, he has contributed to the quality of the academic education of technical communicators in one of Europe's strongest and most visible programs. As a researcher, he focuses on developing applied research techniques that technical communicators can use in designing many types of communications. He has received several awards for his research articles and has served on the editorial boards of several journals. He is currently the editor-in-chief of STC's *Technical Communication* journal.

FRANK R. SMITH AWARD

Frank R. Smith Award for Outstanding Journal Article

Each year, the editor of *Technical Communication* appoints a judging committee to select the outstanding article from the previous year's issues. Judges base their decisions on article content and form. The award honors the memory of Frank R. Smith, during whose 18-year tenure as editor, *Technical Communication* became established as the flagship publication of STC and the profession.

Henk Pander Maat and Leo Lentz

For their article, "Writing for the Participants of International Clinical Trials: Law, Ethics, and Culture," in the August 2011 issue of *Technical Communication*.



CITATION: The Pander Maat and Lentz article is an exemplary piece of research that addresses several important questions about genre conventions, reader expectations, and research methodology. It is well written, demonstrates thorough analysis, and uses statistical methods to prove significance. It illustrates how

quantitative research methods can be applied to important communication problems, challenges regulations in favor of user-centered design, and is immediately useful to practitioners.

Henk Pander Maat is a senior teacher-researcher with the group Language and Communication and with the Utrecht Institute of Linguistics OTS at Utrecht University in The Netherlands. His interest lies in the usability and readability of texts in the domains of expert-lay and organization-client communication.

Leo Lentz is a professor of document design and communication at the Utrecht Institute of Linguistics OTS at Utrecht University in The Netherlands. Web usability and text evaluation is the main focus of his research. He develops evaluation methods for reader-focused and text-focused evaluation. In 2007 he won, with Menno de Jong, an IEEE Landmark Author Award for the article, "The Evaluation of Text Quality: Expert-Focused and Reader-Focused Methods Compared," published in *IEEE Transactions on Professional Communication*.

FRANK R. SMITH AWARD

This year the judges also named a Distinguished Article.

Luc Desnoyers

For his article, "Toward a Taxonomy of Visuals in Science Communication," in the May 2011 issue of *Technical Communication*.



CITATION: The Desnoyers article is ground-breaking work that addresses a key issue in visual communication that has not received much attention: classifying the wide array of disparate graphical forms used in many different scientific and technical disciplines. The article is well written, provides a broad scholarly perspective on the subject, and proposes an ingenious and comprehensive taxonomy that will enhance our understanding of visuals.

Luc Desnoyers is an associate (retired) professor at Université du Québec à Montréal in Canada. After a PhD in visual system neurophysiology, he turned to ergonomics and made a specialty of visual information gathering. He is pursuing research on the use of visuals in communications by scientists, which led him to develop the taxonomy of visuals published in *Technical Communication*. Luc has published a monograph and ten papers on visual communication in science, mostly in French. He has been involved in the training of graduate students in congress presentations for more than 30 years, in Montréal as well as in France. Luc is a Fellow of the International Ergonomics Association, as well as the Société d'Ergonomie de Langue Française and the Canadian Association of Ergonomists, having served as president of both societies.

2012 PRESIDENT'S AWARD

2012 President's Award Recipient

The President's Award honors one or more persons or institutions that have made distinguished contributions to the profession or the Society. The STC President announces the names of the recipients during the opening session of the Society's annual conference. The President's Award is granted at the discretion of the President and may not necessarily be given every year.

Steven Jong



CITATION: For your vision and extraordinary dedication in bringing to fruition a technical communication certification program. For your untiring leadership in planning, developing, and administering one of the most important initiatives STC has taken to advance the profession. For fearlessly advancing a 60-year goal of the Society: worldwide recognition of the value that technical communicators bring to business, society, and individuals.

Steven Jong, chairman of the STC Certification Commission, has over 30 years of experience in technical communication, including writing, managing, editing, and training; he has also designed and delivered courses, proofread for the Dummies Press, set and produced a scholarly book, written newspaper and magazine articles, written a trade book, and published fiction and poetry. Steve was named an Associate Fellow of STC in 2011. He works as a senior technical communicator at Tekelec in Marlborough, MA. Steve earned a BA in physics and astronomy and an MS in science communication from Boston University, where he also earned a teaching certification in secondary-school math and physics. Steve is married with three children and lives in Westford, MA. Outside of his professional work, Steve is interested in vocal performance, music in general, and reading.

COMMUNITY ACHIEVEMENT AWARDS

Communities of Distinction

Chicago

For your thorough and ongoing commitment to education in all its forms: for students and new practitioners in the form of your scholarship and internship programs, for your co-sponsoring of the eLearning & Technology Showcase, and for your active participation in preparation as host chapter for the Technical Communication Summit in 2012.

Orlando

For your successful merger with the STC SpaceTech Chapter, your improvements in chapter communications, and your strong commitment to job-seekers and student involvement.

Toronto

For your successful effort to expand student member voting rights, your development of an impressive Community Handbook, and your cooperative and collaborative efforts to reach out to other chapters and new sponsors.

Washington, DC–Metro Baltimore

For your successful merger of the Washington, DC and Metro Baltimore chapters, your inaugural James Madison University event, and continuing a decades-long tradition of hosting an STC Summit Awards Technical Communication Competition.

Communities of Excellence

Geographic Communities

Carolina
Houston
India
Northeast Ohio
Philadelphia Metro
Rochester
Willamette Valley

Virtual Communities

Academic SIG
Instructional Design & Learning SIG
Technical Editing SIG

PACESETTER AWARDS

Geographic Communities

Alberta
Canada West Coast
Phoenix
Rochester
Rocky Mountain

Virtual Community

Technical Editing SIG

THANK YOU

Special thanks to the many individuals involved in honoring those in technical communication.

**Jay R. Gould Award for
Excellence in Teaching Technical
Communication Committee**

Tommy Barker, Chair
Sonya Borton
Maurice Maryanow

**Ken Rainey Award for
Excellence in Research Committee**

George Hayhoe, Chair
Maryann Bowen
Barbara Giammona
Judith Ramey
Stephanie Rosenbaum

Frank R. Smith Award Committee

Charles Kostelnick, Chair
Tatiana Batova
Kit Brown-Hoekstra

**Associate Fellows
Nominating Committee**

Linda Oestreich, Chair
John Hedtke
Brian Lindgren
De Murr
Carolyn Watt

Fellows Nominating Committee

Mary Wise, Chair
Judy Glick-Smith
Martha Sippel

**Community Achievement
Awards Committee**

Thomas P. Barnett, Chair
Dale Erickson, Chair of Evaluators
Subcommittee
Karen Lane
Garret Romaine
Mary Jo Stark
Mary Wise

**Distinguished Community
Service Awards**

Chris Hester, Chair

Pacesetter Awards

Thomas P. Barnett, Chair
Lisa Brashear
Fred O'Hara

Sigma Tau Chi and Alpha Sigma

Pamela Estes Brewer, Chair
David Dayton
Kenneth Kittle
Herb Smith

Recognition

Nicky Bleiel, Chair





Society for
Technical
Communication